Quality Improvement Plan (QIP)

2023-2024

Theme	Indicator/Measure	Target
Timely and Efficient Care	Average time patient waited from time of referral to initial assessment for Chiropody	≤6 weeks
	Average time patient waited from time of referral to initial assessment with RD	≤7 weeks
	Same day or next day appointment for acute care with an NP	Collecting Baseline
Patient Experience	Patients who state their provider involved them (always/often) as much as they want to be in decisions about their care and treatment	Collecting Baseline
	Overall patient satisfaction with FHT Programs and Services	Collecting Baseline
Safe and Effective Care	Percentage of patients with diabetes that have had a foot exam within the past 12 months	>60%
	Diabetic patients with two or more glycated hemoglobin (HbA1C) tests within the past 12 months	>60%